



## **Critical Notice**

Date: September 2, 2021

To: Eastern Shore Natural Gas Shippers

Re: Network Issues

## **We are currently experiencing network issues, and we are unable to receive customer calls.**

If you are propane or natural gas customer and need to report a gas leak or related emergency, please call 9-1-1 after you have cleared the location. If you are an electric customer reporting a downed electrical wire or pole, please stay clear.

Please use this form to report your gas and electric emergency and a technician will be dispatched: <https://share.hsforms.com/1fGmURDbVQfyPBFfGQvLxYA8hpu>

Please contact the Transportation Services team if you have any questions:

*Transportation Services Department at [ESNGScheduling@esng.com](mailto:ESNGScheduling@esng.com)  
Cathy Harrington at (302) 213-7291 or [charrington@esng.com](mailto:charrington@esng.com)  
Mark DeCarlo at (302) 943-1732 or [mdecarlo@esng.com](mailto:mdecarlo@esng.com)  
Or the ESNG Gas Control Room 302-382-6239*