

Critical Notice

Date: October 9, 2019

To: Eastern Shore Natural Gas Shippers

Re: Chesapeake Utilities Corporation - Companywide Communications Outage

A corporate-directed communications outage is scheduled to occur from 6:00pm EST on Friday, October 25th until 9:00pm EST on Sunday, October 27th. The pipeline and operations will be unaffected. However during this time Eastern Shore access to email, file servers, imbalance volumes, and all reporting functionality will be suspended. All reporting and files will be updated by Monday with any activity during the outage. **Any and all urgent communication must be facilitated via telephone or text. This includes changes to pipeline nominations in all cycles.**

We sincerely appreciate your patience during this time and would be happy to discuss further if desired. If there are any questions please contact any of the following:

Jon Bell (302) 734-6746 or JoBell@esng.com Marianne Coker (302) 734-6003 or MCoker@esng.com Theresa Streadwick (302) 612-0768 or TStreadwick@esng.com

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